# TIMIOS DATA INCIDENT SETTLEMENT CLAIM FORM CLAIM FORM AND INSTRUCTIONS

This Claim Form should be filled out and submitted by mail if you received notice that your Personal Identifiable Information ("PII") was potentially compromised in the Data Incident involving Timios that occurred between July 19, 2021 and July 25, 2021. If you fill out this Claim Form, you may get a payment of (1) up to \$500 for (i) reimbursement for documented out-of-pocket expenses and/or (ii) up to 3 hours of lost time compensable at \$20 per hour; (2) up to \$3,000 for reimbursement of documented monetary expenses; (3) 18 months of Identity-Theft Protection; and/or (4) up to \$50 if you were a California resident at the time of the Data Incident. You may be eligible for payment from all four payment categories, and payment categories may be combined. Please refer to the Settlement Notice posted on the settlement website, www.TimiosSettlement.com, for more information on submitting a Claim Form. You may also fill out and submit a Claim Form on the settlement website by following the prompts.

## To receive any of these benefits, you must submit the Claim Form below by September 7, 2022.

Expense Reimbursement. All members of the Settlement Class who submit a Valid Claim using the Claim Form are eligible for the following documented out-of-pocket expenses, not to exceed \$500 per member of the Settlement Class, that were incurred as a result of the Data Incident: (i) unreimbursed bank fees; (ii) unreimbursed card reissuance fees; (iii) unreimbursed overdraft fees; (iv) unreimbursed charges related to unavailability of funds; (v) unreimbursed late fees; (vi) unreimbursed over-limit fees; (vii) long distance telephone charges; (viii) cell minutes (if charged by minute), Internet usage charges (if charged by the minute or by the amount of data usage and incurred solely as a result of the Data Incident), and text messages (if charged by the message and incurred solely as a result of the Data Incident); (ix) unreimbursed charges from banks or credit card companies; (x) interest on payday loans due to card cancellation or due to over-limit situation incurred solely as a result of the Data Incident; (xi) costs of credit report(s), credit monitoring, and/or other identity theft insurance products purchased by members of the Settlement Class between October 11, 2021 and the date of the Claims Deadline; and (xii) other losses incurred by Settlement Class Members determined by the Claims Administrator to be fairly traceable to the Data Incident, including, but not limited to, the cost of postage and gas for local travel. To receive reimbursement for any of the above-referenced out-of-pocket expenses, Settlement Class Members must submit (i) their name and current address; (ii) supporting documentation of such out-of-pocket expenses; and (iii) a description of the loss, if not readily apparent from the documentation.

Members of the Settlement Class are also eligible to receive up to three hours of lost time spent dealing with issues arising out of the Data Incident (calculated at the rate of \$20 per hour). Members of the Settlement Class must attest on the Claim Form to the time spent. No documentation other than a description of their actions shall be required for members of the Settlement Class to receive compensation for attested time. Claims made for lost time can be combined with claims made for out-of-pocket expenses and, together with the out-of-pocket expenses, are subject to the \$500 cap for each member of the Settlement Class.

Extraordinary Expense Reimbursement: All members of the Settlement Class who have suffered a proven monetary loss and who submit a Valid Claim using the Claim Form are eligible for up to \$3,000 if: (1) the loss is an actual, document, and unreimbursed monetary loss; (2) the loss was more likely than not caused by the Data Incident; (3) the loss occurred between July 19, 2021 and the Claims Deadline; and (4) the loss is not already covered by one or more of the reimbursement categories; and (5) the member of the Settlement Class made reasonable efforts to avoid, or seek reimbursement for, the loss, including but not limited to exhaustion of all available credit monitoring insurance and identity theft insurance.

Members of the Settlement Class seeking reimbursement under Expense Reimbursement and Extraordinary Expense Reimbursement must complete and submit a Claim Form to the Claims Administrator, postmarked or submitted online on or before September 7, 2022.







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Cash Payment for California Settlement Subclass Members: All California Settlement Subclass Members who submit a Valid Claim using the Claim Form shall be eligible to receive a payment of \$50 provided that the California Settlement Subclass Member attests, under oath, that he or she was a resident of the State of California at some point between July 19, 2021 and July 25, 2021.

This additional amount can be combined with a claim for reimbursement for lost time and for out-of-pocket losses under Expense Reimbursement and can be combined (if applicable) with reimbursement for losses under Extraordinary Expense Reimbursement. All claims made under Cash Payment for California Settlement Subclass Members shall be subject to the \$500 per-Settlement-Class-Member cap on compensation for ordinary loss and lost time.

**<u>Identity-Theft Protection:</u>** All members of the Settlement Class who submit a Valid Claim using the Claim Form are eligible for 18 months of free identity-theft protection, called "Financial Shield" by Aura. For members of the Settlement Class who opted to receive the one year of credit monitoring initially offered by Timios, the 18 months of "Financial Shield" shall be in addition to that year. The list of "Financial Shield" services can be found in the Settlement Agreement and include benefits such as up to \$1 Million Dollars of identity theft insurance and Dark Web Monitoring, among other benefits. You must submit a Claim Form to obtain Identity-Theft Protection. After you submit the claim form, if the Court approves the Settlement, you will receive an email with instructions to enroll in the Aura "Financial Shield" program.

### REQUIREMENTS FOR FILING A CLAIM FORM

Your claim will be considered only upon compliance with all of the following conditions:

- 1. You must accurately complete all required portions of the attached Claim Form.
- 2. You must sign this Claim Form, which includes the certification. If you file a Claim Form electronically, your electronic signature and submission of the form shall have the same force and effect as if you signed the form in hard copy.
- 3. If you are claiming Expense Reimbursement: You must submit documentation supporting your out-of-pocket expenses, specifically (i) your name and current address; (ii) supporting documentation of such out-of-pocket expenses; and (iii) a description of the loss, if not readily apparent from the documentation. The failure to submit such documentation may prevent you from claiming reimbursement for out-of-pocket expenses.
- 4. If you are claiming Extraordinary Expense Reimbursement: All members of the Settlement Class who have suffered a proven monetary loss and who submit a Valid Claim using the Claim Form are eligible for up to \$3,000 if: (1) the loss is an actual, document, and unreimbursed monetary loss; (2) the loss was more likely than not caused by the Data Incident; (3) the loss occurred between July 19, 2021 and the Claims Deadline; and (4) the loss is not already covered by one or more of the reimbursement categories listed in; and the member of the Settlement Class made reasonable efforts to avoid, or seek reimbursement for, the loss, including but not limited to exhaustion of all available credit monitoring insurance and identity theft insurance. The failure to submit such documentation may prevent you from claiming reimbursement for Extraordinary Expense Reimbursement.
- 5. If you are claiming Lost Time Reimbursement: Members of the Settlement Class are also eligible to receive up to three hours of lost time spent dealing with issues arising out of the Data Incident (calculated at the rate of \$20 per hour). Members of the Settlement Class must attest on the Claim Form to the time spent. No documentation other than a description of their actions shall be required for members of the Settlement Class to receive compensation for attested time. Claims made for lost time can be combined with claims made for out-ofpocket expenses and, together with the out-of-pocket expenses, are subject to the \$500 cap for each member of the Settlement Class.







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- 6. If you are claiming Cash Payment for California Settlement Subclass Members: All California Settlement Subclass Members who submit a Valid Claim using the Claim Form shall be eligible to receive a payment of \$50 provided that the California Settlement Subclass Member attests, under oath, that he or she was a resident of the State of California at some point between July 19, 2021 and July 25, 2021.
- 7. If you are claiming Identity-Theft Protection: All members of the Settlement Class who submit a Valid Claim using the Claim Form are eligible for 18 months of free identity-theft protection, called "Financial Shield" by Aura. For members of the Settlement Class who opted to receive the one year of credit monitoring initially offered by Timios, the 18 months of "Financial Shield" shall be in addition to that year. The list of "Financial Shield" services can be found in the Settlement Agreement and include benefits such as up to \$1 Million Dollars of identity theft insurance and Dark Web Monitoring, among other benefits You must submit a Claim Form to obtain Identity-Theft **Protection.** After you submit the Claim Form, if the Court approves the Settlement, you will receive an email with instructions to enroll in the Aura "Financial Shield" program
- You have two ways to complete and submit a Claim Form: (A) you may mail the completed and signed Claim Form and certification by First Class U.S. Mail, postage prepaid, postmarked no later than September 7, 2022 to:

Schellhorn v. Timios, Inc. Settlement c/o Kroll Settlement Administration PO Box 225391 New York, NY 10150-5391

Or (B) you may complete and submit the Claim Form and certification using the settlement website, located at www.TimiosSettlement.com. If you file an electronic claim form and have documentation supporting your Expense Reimbursement and Extraordinary Expense Reimbursement, you must include documentation with your electronic submission.

9. Your failure to complete and submit the Claim Form using the settlement website by September 7, 2022, or by mail postmarked by September 7, 2022, will preclude you from receiving any payment in this settlement. If you submit by mail, you are advised to use (but are not required to use) certified mail, return receipt requested so that you will have a record of the date of mailing.

Submission of this Claim Form does not assure that you will share in the payments related to the settlement in Schellhorn, et al. v. Timios, Inc. If the Claims Administrator determines that your Claim may be invalid, the Claims Administrator may reject your Claim subject to your right to present information to dispute the Claims Administrator's finding. For more information on this process, see Paragraph 2.5 of the Settlement Agreement, which is available at www.TimiosSettlement.com.

**First**, please provide us your information so we may contact you. First Name MI Last Name Address City Zip4 (optional) Phone Number Country Last 4 SSN **Email Address** 







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**Second**, please provide the Class Member ID the Claims Administrator provided to you in the letter or email notifying you of the settlement. If you do not have this information but believe you may be a class member, please contact the Claims Administrator at 1-833-620-3584.

**Third**, please describe your claimed damages. Three types of damages are available. First, you may recover certain out-of-pocket expenses incurred as a result of the Data Incidents. Second, you may recover money to compensate you for time you spent addressing the Data Incident(s). And third, you may receive a \$50 payment if you are a member of the California Settlement Subclass. These expenses or time must have been incurred during the applicable time period, which is generally from July 19, 2021 through the end of the claim deadline. Please refer to the settlement Notice for more information.

## 1. Documented Out-of-Pocket Expenses.

You may receive reimbursement for documented out-of-pocket expenses or costs incurred as a result of the Data Incident, up to \$500. The maximum amount Timios is required to pay per Claim for out-of-pocket expenses is \$500. To do so, (1) itemize your expenses or out-of-pocket costs in the chart below; (2) sign the certification at the end of this Claim Form, attesting that all information submitted is true and correct, that you incurred these expenses as a result of the Data Incident, and that none of your claimed out-of-pocket expenses have already been reimbursed by any other source; (3) include with this Claim Form documentation supporting each claimed expense or cost; and (4) provide your address above.

Documentation is required for claimed expenses. Please be sure to include documentation to expedite the processing of your Claim.

Date	Description	Amount

**Documentation:** Attach supporting documentation. For example, a bank statement showing claimed fees (you may redact unrelated transactions and all but the last four digits of any account number).

#### 2. Documented Out-Of-Pocket- Extraordinary Expense Reimbursement.

You may receive reimbursement for documented out-of-pocket expenses or costs incurred as a result of the Data Incident, up to \$3,000. The maximum amount Timios is required to pay per Claim for out-of-pocket extraordinary expenses is \$3,000. To do so, (1) the loss must be an actual, documented and unreimbursed monetary loss; (2) the loss must be more likely than not caused by the Data Incident; (3) the loss must have occurred between July 19, 2021 and the Claims Deadline; and (4) the loss must not be already covered by one or more of the reimbursement categories listed in Expense reimbursement and the member of the Settlement Class must have made reasonable efforts to avoid, or seek reimbursement for, the loss, including but not limited to exhaustion of all available credit monitoring insurance and identity theft insurance. Include with this Claim Form documentation supporting each claimed expense or cost and provide your address above.







Total:

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Please provide a detailed description below or in a separate document submitted with this Claim Form.

	T	
Date	Description	Amount
		Total:
3. Lost-Time Reimbi	arsement.	
• •	imbursement of up to three hours of lost ti our) with an attestation and brief descripti th each action.	· · ·
Round to the nearest hour a	and check only one box.	
How much time did	d you spend?	3 Hours
What did you do?		
		*
When, approximate	ely, did this occur?	
<b>Attestation</b>		
☐ I attest under p efforts to deal with		of hours claimed above making reasonable
4. Payment to Cali	ifornia Settlement Subclass Members.	
•	the State of California at any time between	en July 19, 2021 and July 25, 2021, you are
C	alifornia Address where Data Incident	Notice was received
<b>Documentation:</b> T	he Claims Administrator may require doc	umentation to validate your Claim.
<b>Attestation</b>		
☐ I attest under poresident of the State		een July 19, 2021 and July 25, 2021, I was a
<b>                                     </b>		Page 5 of 6

Questions? Call 1-833-620-3584 or visit www.timiossettlement.com

#### 5. Identity-Theft Protection

If you wish to receive 18 months of free identity-theft protection, please provide your email address in the space provided above, check the box below certifying that you would like to receive Identity-Theft Protection, and return this Claim Form to the Claims Administrator, either via mail or electronically. Submitting this Claim Form will not automatically enroll you into credit monitoring. To enroll, you must follow the instructions that will be emailed to you after the settlement becomes final. For members of the Settlement Class who opted to receive the one year of credit monitoring initially offered by Timios, the 18 months of free Identity-Theft protection will be in addition to that year.

of credit monitoring initially offered by Timios, the 18 months of free Identity-Theft protection will be in addition to that year.
I would like to receive Identity-Theft protection and have provided my email address in the space provided above.
Last, you must certify that the information you provided above is true and accurate. Please sign the following:
I declare under penalty of perjury under the laws of the United States that the information I supplied in this Claim Form is true and correct to the best of my recollection. I understand that I may be asked to provide supplemental information by the Claims Administrator or Claims Referee before my claim will be considered complete and valid.
Print Name:
Signature: Date:/







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